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MEDIA KIT

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MISSION AND VISION STATEMENTS

The Board of Trustees of Family Services of Western Pennsylvania (FSWP) has adopted the following mission statement: **“Empower people to reach their full potential.”**

This mission flows from a vision in which the agency sees itself as **“a creative force, in partnership with the community, to promote healthy people, strong communities and caring environments.”**

Family Services of Western Pennsylvania aspires to provide high quality, efficient and cost-effective service with a commitment to continuous improvement that results in complete customer satisfaction. Through its ongoing performance the agency attempts to display a set of values which include respect for all people, internal and external partnerships, excellence in customer service, ethical behavior, rooted in community service, nurturance of peoples’ strengths, promotion of personal growth and futuristic planning orientation.



HISTORY

Family Services of Western Pennsylvania (FSWP) as we know it today, was incorporated in 1948. However, the agency evolved from predecessor agencies that date back to 1885:

- The earliest parent of Family Services was Western Pennsylvania Children's Aid Society, founded in 1885 to provide for children who were abandoned, orphaned or unable to be cared for by their natural parents. In essence, this agency created Western Pennsylvania's first Foster Care program
- Another early predecessor was the Civic Club, originally called the Child Labor Committee, formed to protect children from exploitation and to develop social resources for children in the community
- In 1908 the Civic Club merged into an agency named Associated Charities and formed its own Children's Bureau
- In 1913 internal strife led the Children's Bureau to split from Associated Charities and join with other child advocates in forming the Children's Aid Society of Allegheny County
- Associated Charities evolved into the Family Welfare Association, later the Family Society and later still the Family Service Association, becoming an important provider of casework services during the Great Depression and training people in the field of Social Work
- In the early 1930's the agency joined with the Buhl Foundation and the Urban League to develop the School of Social Work at the University of Pittsburgh
- In 1948, the Children's Aid Society, Children's Bureau and Associated Charities merged to form Family and Children's Services of Allegheny County, later renamed **Family Services of Western Pennsylvania**
- In the early 1950's, the agency focused on bringing stability into the lives of children and families through casework, homemaker services, foster care and adoption services and accepted the challenge **"to turn impossibilities into possibilities"**

With the adoption of the Community Mental Health Act of 1965 and the successive state legislation in the Commonwealth, Family Services was named as MH/MR services provider for the Allegheny Valley and opened its first community mental health site in Tarentum in 1969.

- In the 1970's, as the Commonwealth of Pennsylvania began to move people out of its state psychiatric hospitals and into the community, Family Services instituted a wide range of aftercare services for individuals.
- Family Services began prevention programs and life skills groups for children in elementary schools and started D&A treatment and prevention services in the community.
- In 1980, Family Services developed the Families Outside program to support families of people who are incarcerated in Pennsylvania's prisons by providing transportation for prison visits as well as pre-release training in adjustment and parenting skills
- Also, during the 1980's the agency developed its Partial Hospitalization program, school-based counseling and a community based vocational program
- In the past decade, Family Services has developed the Ways to Work and Keys to Success Transportation Loan programs which aid people in moving off and staying off the welfare rolls, clinical services to the Allegheny County Family Centers and in-home services to include counseling for families as well as psychosocial rehabilitation
- More recently, a research partnership was established with the University of Pittsburgh; Reaching Out to Create Success (ROCS) and an Educational Support Initiative were instituted to help kids who have/will be aging out of the social service system; the agency assumed the program, Interfaith Family Caregivers, for older adults, the APPRISE Health Insurance Counseling Program for seniors, ParentWISE, which offers parents a number of ways to get helpful advice and insight in raising their children, and Options Care Management which coordinates in-home services for senior citizens in Allegheny County.

BOARD OF TRUSTEES

The Board of Trustees of Family Services of Western Pennsylvania is composed of citizen volunteers who represent the diversity of our service area. Trustees are elected for three year terms and the entire Board is divided into three classes so that one third of the Board is subject to term change each year. A member may serve two successive three year terms then must remain off the Board for at least one year. The Board convenes a Nominating Committee each year and that committee is charged with the responsibility of recruiting new members.

These new nominees are often referred by other Board members or friends of the agency or they may include people who have volunteered for the agency or expressed an interest in serving as a Trustee. The Nominating Committee selects a slate of nominees to fill the available seats and these nominees are elected at the agency's Annual Meeting. New members go through a thorough orientation program and all Trustees receive ongoing training. This is carried out through an annual training retreat as well as short topical presentations and discussions at each quarterly meeting. Current members and their occupations include:

OFFICERS

Annmarie Lyons – UPMC (**Board Chair**)

Christine Probert - Presenting Pittsburgh (**First Vice-Chair**)

Yasmin Shaheed - Housing Authority, City of Pittsburgh (**Second Vice-Chair**)

Terrell Jefferson - Community Volunteer (**Secretary**)

Robert J. Reilly - Aethon, Inc. (**Treasurer**)

Drew Schauble – UPMC Health Services Division (**Assistant Treasurer**)

TRUSTEES

Pritam Advani - PCN Network Closings

Louis T. Alexander - Byars & Alexander Financial Group

Dr. Cynthia Bradley King - University of Pittsburgh, School of Social Work

Ross Chambers - BNY Mellon Wealth Management

Philo Holcomb III - Community Volunteer

Dr. James Kelly - Carlow University

Allen Kukovich - Attorney at Law

Justin McCabe - Performance Review Institute

Beverly Moore - Allegheny County Housing Authority

William Rose – Community Volunteer

David Serafini – PNC Financial Services Group

Chloe Velasquez - Sabio Springs

Christina Wilds - Highmark Foundation

EMERITUS

Floyd Cephas – Community Volunteer

Jane Downing - The Pittsburgh Foundation

Dr. Audrey Murrell - University of Pittsburgh

Dr. Nancy Nelson - Community Volunteer

Gordy Opitz – ComDoc, Inc.

Grant Scott III – Arctecon (Chairman), KSBA Architects (Partner)

SERVICE DIVISIONS

The Family Services service system is organized into four administrative divisions. They are shown below with their inherent programs and brief descriptions.

1. Behavioral Health Services Division

Within the Behavioral Health Services division resides the agency's core clinical services for children, adults and families impacted by mental illness. Through our Single Point of Entry (P.O.E), one "800" call avails individuals seeking services the opportunity to speak to an employee who will secure service information and referral. Staff from our expansive set of behavioral health programs provide treatment on an inpatient and outpatient basis, e.g., at home, in school and in community settings most comfortable and appropriate for those being treated. When an individual calls in for services, or walks in, we can offer them same day initial assessments. When they leave that assessment they have their first appointment scheduled with the service that they are seeking.

2. Intellectual and Developmental Disabilities Residential and Vocational Services Division

The Intellectual and Developmental Disabilities Residential and Vocational program provides both in home and work supports. Social support networks help people to make choices. Most of us seek help from friends and family when faced with difficult decisions. The Intellectual and Developmental Disabilities Residential and Vocational Program gives its residents access to groups of peers, friends and families on a regular basis to share feelings and seek support and help, all of the things that those of us without disabilities take for granted in Our everyday lives. Individuals are assessed annually to determine their support needs in areas such as daily living skills, budgeting, shopping, safety skills, community awareness and recreation. We then help them to achieve success by working with them to establish individualized goals and objectives. Our program promotes self-determination and living in the most integrated community setting appropriate to individual support requirements and preferences.

3. Community Partnerships Division

Community Partnership's programming provides community-based, comprehensive services to individuals who may not fit the "mold" of traditional behavioral health services. Our team members live within these communities and are able engage participants by relating to them as neighbors, mentors and advocates. Our programs are specifically geared toward enabling diverse populations to receive unique services which help to create goals that will give them the opportunity to become successful, independent community and family members. Our ability to create programming based on need, using feedback from the individuals we serve, allows us the opportunity to engage individuals and families in ways that are tailored to their specific goals, comfort level and learning styles. Services provided through Community Partnerships have been proven to reach populations who, historically, have stayed away from main-stream human and behavioral health services for many reasons. Because our services are primarily program or grant funded we are able to create services which encompass every aspect of independence, including, but not limited to, family and parent education, behavioral health support and counseling, caregiver support, older adult support, support to families of the incarcerated and those currently incarcerated, economic stability programming, and transportation and car loans.

4. Research and Organizational Development

This department works toward removing the barriers to treatment for low-income, at-risk populations and promotes a capacity to collect data on issues related to access and retention, develop innovative engagement strategies tailored to client and clinician needs, conduct effective staff training programs and evaluate the effectiveness of interventions, training and efforts to collaborate. The department also is responsible for ensuring compliance with all regulatory and accreditation standards.

DEMOGRAPHICS

Geographic Area Served:

Behavioral Health and Intellectual and Developmental Disabilities programs are primarily in the Allegheny Valley region of both Allegheny and Westmoreland Counties. Many services cover all of Allegheny County, including the programs in the Community Partnerships division.

Description of Client Population:

Family Services serves a diverse population - from birth through old age - and addresses a wide range of behavioral health diagnoses as well as general social services issues. The various specific programs provided by the agency have their own eligibility requirements as might be ascertained from the preceding program descriptions. During the most recent program year (2014-15) our individuals served included:

The gender breakdown is as follows:

44%	Male
54%	Female
2%	Not listed

The age breakdown is as follows:

<1%	Pre-school children (under 5)	12%	Elementary age children (5 - 12)
15%	Teenagers (13-17)	20%	Youth and Young Adults (18-29)
48%	Adults (30-64)	5%	Elderly (65 and over)

The ethnic breakdown of our consumers (self-identified) is as follows:

71%	White
13%	African American
1%	Asian/Pacific Rim
1%	Native American/Alaskan
14%	Other/Unknown/Refused to Provide

LOCATIONS

U-PARC / ADMINISTRATIVE OFFICES 3230 William Pitt Way, Pittsburgh, PA 15238

 412-820-2050 ■  412-820-2060

Services: Administrative Services plus the Department of Research and Quality Improvement and the Department of Integrative Processes

CENTRAL CITY PLAZA (CCP) 300 Central City Plaza, New Kensington, PA 15068-6441



 724-335-9883 ■  724-335-2730

Services: Consumer Financial Services, Outpatient Services, Supported Housing, Walk-In Crisis Services, Children's Services, Student Assistance Program, School Based Programs, Community Services, Outpatient Child, Adolescent, and Adult Psychiatric Services, Psychosocial Rehabilitation, Acute Partial Hospital Program, Case Management

EAST LIBERTY OFFICES


6401 Penn Avenue, 2nd Floor, Pittsburgh, PA 15206

 412-661-1670 ■ Voice Mail: 412-661-1637

 412-661-1810 (Foster Care) ■  412-665-8730 (Community Partnerships)



Services: Community Partnerships (Counseling, Families Outside, Ways to Work and Keys to Success Transportation Loans; Drug and Alcohol and Mental Health Services; Reaching Out to Create Success, Senior Services (Interfaith Volunteer Caregivers, APPRISE), Community Treatment Team

OPTIONS CARE MANAGEMENT 104 Beta Drive, Pittsburgh, PA 15238

 412-345-7425

Services: Options Care Management/Care Coordination for Senior Citizens

GREENSBURG OFFICE 211 Huff Avenue, Suite 1, Greensburg, PA 15601-6643

 724-834-7830 ■ Voice Mail Phone: 412-834-5981 ■  724-834-8395

Services: In Home Family Services, CORE, Mobile Supports, ParentWISE, Assertive Community Treatment Teams

INTELLECTUAL DEVELOPMENT DISABILITIES SERVICES 104 Beta Drive, Pittsburgh, PA 15238

 412-447-0009 ■  412-447-0120


Services: Community Living Arrangements (CLA's), Supported Living Services

NORTHCO VOCATIONAL TRAINING CENTER 104 Beta Drive, RIDC Park, Pittsburgh, PA 15238

 412-447-0009 ■  412-447-0120





Services: Adult Development Training, Facility Based Vocational Services, Vocational Evaluation, Community Employment Center including Job Coaching, Job Development, Mobile Crews, Progressive Employment Education Program, School to Work Transition, Personal Work Adjustment Training, Vocational Education

KITTANNING OFFICE 345 S. Water Street, Kittanning, PA 16201

 724.545.7867

Services: Drug and Alcohol Counseling and Educational Services


TARENTUM OFFICE—CENTER FOR INTEGRATED CARE, 201 Corbet Street, Tarentum, PA 15084-1854

 724-226-0664 ■  724-226-4865 (5th Ave) ■  724-226-4557 (4th Ave) ■  724-224-7734 (Upstairs)


Services: Counseling and Primary Care, Intensive Case Management, Service Coordination, Community-based Programs, Drug & Alcohol Counseling, Mobile Crisis Services

LOCATIONS (continued)**DROP-IN CENTERS**


Giving Tree Drop-in Center *106 Laird Street, Greensburg, PA 15601*

 724-331-6636



Maverick Drop-in Center *310 Central City Plaza, New Kensington, PA 15068*

 724-334-2386

Olive Branch Drop-in Center *335 E. 4th Avenue, Tarentum, PA 15084*

 724-224-1600

Services: The Drop-in Centers are social, supportive and educational program that encourages its members to become independent, empowered and to advocate for themselves. The Giving Tree Drop-in Center is for transition-age youth.

SINGLE POINT OF ENTRY  1-888-222-4200 ■  724-335-2730

DIRECTIONS

U-PARC ADMINISTRATIVE OFFICES

- Travel on route 28 north to the Harmarville exit (exit #11)
- Stay in left lane on exit ramp to stop sign
- Travel straight ahead onto Gulf Lab Road (crossing 4 lanes of traffic)
- Travel on Gulf Lab Road for approximately 3/4 mile to the U-PARC complex
- Upon arrival at the U-PARC complex, park in the visitors parking lot (gate c)
- Enter the visitors center and sign in
- Ask the guard to direct you to building A-3, which is behind the Visitors Center.
- Enter building A-3 and take the elevator to 2nd floor. Follow signs to receptionist

NEW KENSINGTON - CENTRAL CITY PLAZA OFFICE

- **From Rt. 28:** Follow Rt. 28 North to Exit 13 (Russelton-Creighton). At end of exit ramp, turn right. At traffic light, turn right. (This is Old Rt. 28) Follow this road to the C. L. Schmitt Bridge (also known as the New Kensington 9th Street Bridge.) Turn left onto the bridge. At the end of the bridge, go straight through the traffic light and turn right into the parking lot (Central City Plaza). 310 CCP is the second door from that end of the shopping center. 314 is the third door from that end of the shopping center.
- **From PA Turnpike:** Get off at Exit 5. Follow the exit ramp that turns to the right (New Kensington). At the third traffic light, turn onto Rt. 910. Follow the sign that says 28 North and take the ramp on right to 28 North. From there see Rt. 28 directions above.
- **From Route 79:** Look for Exit sign on 79 South at Mars (Exit sign should indicate PA Turnpike). Follow the signs for the PA Turnpike. Once you exit 79, you will be on Route 19 for 1-2 blocks. Look carefully for the signs for the Turnpike. Get on the PA Turnpike going East toward Harrisburg. Follow the directions above once you get to Exit 5.

TARENTUM OFFICES

- Take 28N to Exit 14 - Tarentum. Take ramp to right.
- At end of ramp, get in left lane of a two lane road. Follow to crest of hill.
- Travel straight through stoplight and down hill.
- Get in far left lane (Gatto Cycle Shop will be on your left).
- At bottom of hill, before crossing bridge, turn left. Travel two blocks, then turn right onto Corbett Street.
- Go down hill one block.
- Go straight through stop sign and cross railroad tracks.
- Make an immediate right turn onto Fifth Avenue.
- 201 Corbet Street building is on the right. Parking is on the street.
- 321 East 5th Avenue is immediately across the railroad tracks to the right.

EAST LIBERTY OFFICE - MAIN/6401 PENN AVENUE

- **From Route 28:** Travel on Route 28 to the Highland Park Bridge. Cross the bridge and follow the Exit Ramp to East Liberty/Verona. At the first traffic light, turn Right onto Washington Boulevard. Continue traveling on Washington Boulevard to the intersection of Penn Avenue. Turn Right onto Penn Avenue. At 2nd Traffic Light turn Right into the parking lot.
- **From Monroeville:** Travel on the Parkway East to the Edgewood/Swissvale Exit. Follow the Exit Ramp toward Pittsburgh turning Right onto Braddock Avenue. Follow Braddock Avenue to Penn Avenue. Turn Left onto Penn Avenue. Continue traveling on Penn Avenue to Washington Boulevard/Penn Avenue intersection (approximately 2 or 3 Traffic Lights). Washington Boulevard will be on your right; Fifth Avenue, on your left. Continue straight ahead on Penn Avenue. At 2nd Traffic Light, turn Right into the Parking Lot. Then turn Right again.
- **From Pittsburgh:** Follow directions from Route 28 above.

DIRECTIONS (continued)

RIDC PARK—NORTHCO VOCATIONAL CENTER AND INTELLECTUAL AND DEVELOPMENTAL DISABILITIES RESIDENTIAL OFFICES

- From Route 28: Get on Route 28 and head South until you come to Exit 10 toward RIDC Drive. Turn left onto Gamma Drive. Gamma Drive becomes Beta Drive. C.E.C. is located at 104 Beta Drive.
- From Pittsburgh: Get on Route 28 and head North until you come to Exit 10 toward RIDC Drive. Turn right onto Gamma Drive. Gamma Drive becomes Beta Drive. C.E.C. is located at 104 Beta Drive.
- From PA Turnpike: Exit the turnpike at **Exit 5**. Follow the exit ramp that turns to the right (New Kensington). At the third traffic light, turn onto Route 910. Go through the next light, go through the underpass and follow the sign to the right that says 28 South. From there.....see Route 28 directions above.

GREENSBURG OFFICE

- From Airport: Merge onto US-30 E/ I-279 N via exit number 59A toward PITTSBURGH. Merge onto I-376 E/ US-22 E via exit number 6A toward MONROEVILLE. Take the I-76/ PENNSYLVANIA TURNPIKE exit- exit number 15. Keep RIGHT at the fork in the ramp. Merge onto I-76 E/ PENNSYLVANIA TURNPIKE (Portions toll). Merge onto LINCOLN HWY W/ US-30 E via exit number 67 toward GREENSBURG. Take the ramp toward PITTSBURGH ST. Keep LEFT at the fork in the ramp. Turn SLIGHT LEFT onto W PITTSBURGH ST. Turn RIGHT onto MAIN STREET and follow toward YOUNGWOOD. Turn LEFT onto HUFF AVENUE.
- From North Hills: Turn LEFT onto CHESTNUT ST. Turn RIGHT onto PA-65 S/ OHIO RIVER BLVD. Merge onto I-79 S via the ramp- on the left- toward WASHINGTON. Merge onto US-30 E/ I-279 N via exit number 59A toward PITTSBURGH. Merge onto I-376 E/ US-22 E via exit number 6A toward MONROEVILLE. Take the I-76/ PENNSYLVANIA TURNPIKE exit- exit number 15. Keep RIGHT at the fork in the ramp. Merge onto I-76 E/ PENNSYLVANIA TURNPIKE (Portions toll). Merge onto LINCOLN HWY W/ US-30 E via exit number 67 toward GREENSBURG. Take the ramp toward PITTSBURGH ST. Keep LEFT at the fork in the ramp. Turn SLIGHT LEFT onto W PITTSBURGH ST. Turn RIGHT onto MAN STREET and follow toward YOUNGWOOD. Turn LEFT onto HUFF AVENUE.

KITTANNING OFFICE

- Take Route 28N toward Kittanning. In 25.33 miles merge onto US-422 E/PA-28 E/Benjamin Franklin Hwy E toward Kittanning/Indiana. Then 2.89 miles Merge onto US-422 Bus E via EXIT B toward Kittanning. Then 1.38 miles US-422 Bus E becomes S Water St. Then 0.39 miles arrive at 314 S Water St, Kittanning, PA 16201-2439, 314 S WATER ST is on the right.

EXECUTIVE / SENIOR MANAGEMENT BIOS

STEPHEN CHRISTIAN-MICHAELS, PRESIDENT AND CHIEF EXECUTIVE OFFICER



Stephen Christian-Michaels, President and Chief Executive Officer of Family Services of Western Pennsylvania, went to Carnegie-Mellon University, receiving his Bachelor's Degree in Psychology before going the University of Chicago in Illinois where he obtained his Master's in Social Work. He received a post graduate externship from the Institute for Juvenile Research in Chicago in Family Therapy.

Mr. Christian-Michaels' career focus has been on providing behavioral health and recovery-related care and services for individuals of all ages. He has worked on developing systems and programs that break the mold of recovery and behavioral health care, and is passionate about creating the public policy and funding models to create independence for the individuals served.

Mr. Christian-Michaels is a graduate of Carnegie Mellon University, with a Master's Degree from the University of Chicago. He worked in the DuPage County, Illinois Health Department prior to joining Family Services, and consulted with the Allegheny County, Pennsylvania Department of Human Services, Office of Behavioral Health which serves Pittsburgh and the surrounding areas.

Stephen has worked in the human services field for 35 years. He spent the first 17 years in the Chicago area working at Leyden Family Services and the DuPage County Health Department, Mental Health Division. His position included Child and Adolescent Coordinator, In Home Services Manager and Managed Care Coordinator. He returned to Pittsburgh in 1998 to become the Chief Operating Officer at Family Services of Western Pennsylvania. In Pittsburgh, he has been the President of the Conference of Allegheny Providers and the Pennsylvania Community Providers Association as well as the co-chair of the Legislative Affairs Committee.

Stephen has four publications:

- Case Managers' Perspectives on What They Need To Do Their Job (2009)
- Research Not Just for Research's Sake (2008)
- Managed Care in Public Mental Health (1996)
- Psychiatric Emergencies and Family Preservation Interventions: Partnerships in an Array of Community-Based Services (1995)

AREAS OF EXPERTISE:

- Strategic Planning
- Integrated Care (behavioral health and primary care)
- Utilizing Technology to Improve Client and Agency Outcomes
- Outcomes Measurement and Public Policy

HEATHER DUNCAN, CHIEF OPERATING OFFICER

Heather holds a Master's Degree in Counseling from Indiana University of Pennsylvania. She is a National Certified Counselor, and is licensed in the state of Pennsylvania as a Professional Counselor and Registered Nurse.

Heather has 15 years' experience working in mental health. She is experienced in individual, group, school and crisis counseling. This experience includes working with children, adolescents and adults in a variety of therapeutic settings including partial hospitalization programs, outpatient programs, residential programs and elementary/secondary schools. In August of 2014, Heather was elevated to Director of Behavioral Health Services for Family Services.

Heather has worked with a wide variety of mental disorders including psychotic disorders, mood disorders, anxiety and chronic stress. Heather utilizes elements of cognitive behavioral and dialectical behavior therapies. She also subscribes to a holistic counseling perspective focusing on the mind-body connection and overall wellness.

AREAS OF EXPERTISE:

- Serious and persistent mental illness and co-morbid medical conditions
- Delivery of behavioral health programs

ROBYN GUY, ESQ., M.S., CHIEF HUMAN RESOURCES OFFICER

Robyn Guy is the Chief Human Resources Officer for Family Services and has been with the agency for 5 years. She provides leadership in all human resources areas, including developing and executing human resources strategy in support of the overall strategic plan. She oversees all areas of human resources strategies and operations, including employee engagement, recognition, employee relations, diversity and inclusion, compliance and training and development.

She has close to 30 years of human resources experience in non-profit, for profit, educational and governmental entities. Robyn holds a Bachelor's of Science degree in Business Administration from Penn State University, a Master's Degree in Human Resources Management from LaRoche College, and a JD Degree from Duquesne University and is a member of the Pennsylvania Bar Association.

AREAS OF EXPERTISE:

- Legal
 - Labor and Employment
 - Human Resources strategic planning
 - Risk Management
 - Benefit Management
 - Compensation
-

TIFFANY JIMENEZ, MBA, CHIEF DEVELOPMENT & COMMUNICATIONS OFFICER



Tiffany Jimenez is the Chief Development and Communications Officer with Family Services of southwestern Pennsylvania. As Director she is responsible for providing leadership in all areas of development and communications to promote the mission of Family Services of Family Services to current and prospective donors, media outlets and the community at large.

During her 17 years as a Development and Communication professional, Mr. Jimenez has raised over \$20 million in contributed income and successfully created and implemented marketing campaigns for United Way of Allegheny County, Highmark Caring Place, August Wilson Center and North Side Christian Health Center.

Tiffany holds a Bachelor's of Science Degree in Marketing from Wilberforce University in Wilberforce, Ohio, a Master's Degree in Business Administration from Point Park University and a Certificate in Fundraising Management from the Fundraising School at the Indiana University—Purdue University Indianapolis.

Tiffany is a member of Association of Fundraising Professionals (AFP), Western Pennsylvania Chapter and Leadership Development Initiative X (LDI), Leadership Pittsburgh Inc.

AREA OF EXPERTISE:

- Strategic Planning
- Major Gifts Fundraising (individual, Foundation, Corporate)
- Marketing & Communications
- Event Planning

SCOTT SIMON, CHIEF FINANCIAL OFFICER



Scott Simon is currently the Chief Financial Officer at Family Services of Western PA and has been in this role for thirteen years and part of senior management. During this time, he has financial oversight of over forty programs and has been part of the financial growth of the agency from \$13M to \$29M. Mr. Simon is responsible for finance/accounting, accounts receivable, payroll and IT functions within the agency. As part of his role with FSWP, he is a trustee of FSWP's 401k pension plan with Net Assets of over \$15M. As part or arm of the Rehabilitation and Community Providers Association (RCPA), Mr. Simon has been a board member of the PCPA Workers Compensation Trust for eight years comprising approximately fifty like type member organizations and a member of the Trust's investment committee.

Mr. Simon has over 28 years of accounting, finance and auditing experience in industries of community mental health, private psychiatric facilities and corporate nursing home organizations. He is a member of Healthcare Financial Management Association.

Mr. Simon has a Bachelor's of Arts degree in Business/Economics, and an Accounting Certificate from the University of Pittsburgh.

AREAS OF EXPERTISE:

- Finance and Accounting
- Budgeting

LARRY TRENGA, CHIEF INFORMATION OFFICER



Larry Trenga is the Chief Information Officer at Family Services of Western Pennsylvania. Mr. Trenga has over 20 years of experience managing all areas of Information Technology. He has extensive experience with Project Management and Delivery of IT services aligned to providing business value which includes leading many application development initiatives, infrastructure/operations initiatives and a \$25 million project to design and build a new corporate data center followed by relocating over 100 IT services (including 800 pieces of IT equipment).

Prior to joining Family Services Mr. Trenga was the Vice President of Operations at Education Management LLC. (EDMC), a post-secondary for profit Education Company owning more than 100 schools across the U.S. and Canada.

Mr. Trenga holds a Bachelor's Degree in Mathematics and Computer Science from the University of Pittsburgh and a Master's Degree in International Management from STOA University in Naples, Italy

AREAS OF EXPERTISE:

- Project Management
- IT Governance & Risk Management
- IT Applications & Infrastructure
- Asset & Configuration Management
- Disaster Recovery & Business Continuity
- Quality Assurance

MICHAEL PARKER, MBA, DIRECTOR OF COMMUNITY PARTNERSHIPS



Michael Parker joined the staff of Family Services of Western Pennsylvania as the Director of Community Partnerships in December 2015. He is responsible for providing leadership and accomplishing departmental strategic and operational goals and objectives for Family Services' community based programs.

Prior to joining Family Services, Mr. Parker held in leadership roles in other social services agencies including, North Side Christina Health Center, American Red Cross of SWPA and Western Psychiatric Institute and Clinic, UPMC Health System.

He has served on numerous committees including: Pennsylvania Association of Community Health Center's Workforce Committee; North Side Health Improvement Partnership; Volunteer Administrators of Pennsylvania; Mentoring Partnership of

Southwestern Pennsylvania; Foster Grandparent Program Community Advisory Council; American Red Cross Southwestern Pennsylvania Disaster Relief; Career Connections Charter High School Mentoring Program and Western Psychiatric Institute and Clinic Safety Committee.

Mr. Parker has a Bachelor's of Science Degree, Business Management and Masters of Business Administration from the University of Phoenix, Pittsburgh Campus.

AREAS OF EXPERTISE:

- Operations Management
- Policy Design & Administration
- Strategic Planning
- Community-Based Collaborations

WILL STENNETT, DIRECTOR OF INTELLECTUAL AND DEVELOPMENTAL DISABILITIES RESIDENTIAL AND VOCATIONAL

William Stennett, is the Director of IDD Services for Family Services of Western Pennsylvania. Throughout his career, he has led programs through start-up, survival, turnaround and growth modes.

Mr. Stennett, has been with Family Services of Western Pennsylvania since 1999. Prior to working for the agency, Mr. Stennett worked in various capacities for HealthSouth, Harmorville Rehabilitation Hospital, NovaCare and the Skills Group. Mr. Stennett, currently serves as co-chair of the Rehabilitation and Community Providers Association's IDD Residential and Vocational committees. He is also the Treasurer for the Pennsylvania Rehabilitation Association, a past recipient of the National Vocational Technical Schools VIP award for exemplary achievement, winner of the Pennsylvania Special Olympics Volunteer of the Year, and past member of the Governor's Special Education Advisory Committee.

AREAS OF EXPERTISE:

- Regulatory Reform for the Intellectual and Developmental Disabilities System
- Funding issues related to Levels of Care needed to serve individuals in the Intellectual and Developmental Disabilities System
- Managed Care for the Intellectual and Developmental Disabilities System